CLEVELAND CENTRAL

SHOP, SCAN, SLEIGH! CAMPAIGN

INSTANT WIN A SHARE OF $15,000 PROMOTION

TERMS AND CONDITIONS

1. Information on how to participate in the Shop, Scan, Sleigh! Campaign and Instant Win a Share of $15,000 Promotion ("Promotion") forms part of these Terms and Conditions. Participation in the Promotion constitutes acceptance of these Terms and Conditions.

2. The Promoter is The Trust Company (Australia) Limited ACN 000 000 993 as Custodian for the Haben Property Fund Ltd ACN 139 914 775 as Trustee for the Haben Cleveland Trust ("Promoter"), trading as Cleveland Central, 90–91 Middle Street, Cleveland QLD 4163.

3. Employees of the Promoter, participating retailers, associated agencies and their immediate family members may participate in the Promotion unless otherwise determined by the Promoter.

PROMOTION PERIOD

4. The Promotion commences at 9.00am (AEST) on Monday, 7 December 2026 and closes at 11.59pm (AEST) on Tuesday, 22 December 2026 ("Promotion Period").

5. The Promotion will be conducted at Cleveland Central during the Promotion Period. Promotion dates and details will be published on the Cleveland Central website, social media channels and promotional materials and may be amended, postponed or cancelled at the Promoter's discretion.

HOW TO PARTICIPATE

6. To be eligible to enter the Promotion, customers must make an eligible purchase during the Promotion Period in a single transaction at Cleveland Central, being a minimum spend of $30.00 at any participating specialty retailer or a minimum spend of $100.00 at Woolworths or Coles.

7. Customers must scan the campaign QR code in-centre or select the Enter Now button on the Cleveland Central website, complete the official online entry form and upload a clear, valid itemised receipt.

8. Receipts must clearly display the Cleveland Central retailer name, transaction date, transaction time, qualifying spend amount and receipt or transaction number.

9. Each valid receipt qualifies for one (1) entry into the Promotion.

10. Multiple entries are permitted, provided each entry relates to a separate eligible transaction and is supported by a separate valid receipt.

11. Receipts cannot be combined to meet the minimum spend and each receipt may only be used once.

12. Temporary, pop-up and casual leasing retailers are excluded from the Promotion.

13. Click and collect purchases qualify where a valid itemised receipt from a participating Cleveland Central retailer is provided.

PRIZE CONDITIONS

14. The total prize pool is valued at $15,000.00 and comprises of centre gift cards across Cleveland Central, Jesmond Central, Wallsend Village, Seven Hills Plaza, Croydon Central, The Pines, Casey Central, Wollongong Central Forest Hill Chase, Westpoint and Caloundra Shopping Centre.

15. Eligible participants will be notified instantly after submitting an entry if they have won a prize, subject to validation of the entry, receipt and participant eligibility.

16. Prizes are available during the Promotion Period while the allocated prize pool remains available.

17. The value and quantity of individual Cleveland Central gift card prizes will be determined by the Promoter and administered through the Promotion platform.

18. Winners must collect their prize from Cleveland Central Centre Management during weekday business hours and present valid photo identification and the original winning receipt.

19. Winners may be required to sign an acknowledgement of receipt when collecting a prize.

18. The Promoter reserves the right to add, remove or substitute participating retailers at any time without notice.

20. Cleveland Central gift cards are subject to the applicable gift card terms and conditions, including any expiry date stated when the gift card is issued.
19. Vouchers are not redeemable for cash and no change will be given for any unused portion of a voucher.

21. Prizes are not transferable, refundable, exchangeable or redeemable for cash.

20. Only one voucher may be redeemed per transaction unless otherwise approved by the participating retailer.

22. Lost, stolen, damaged, altered, defaced, forged, photocopied or reproduced gift cards will not be accepted and will not be replaced.

21. Vouchers are not transferable, refundable, exchangeable or redeemable for cash.

23. Individual retailer and gift card terms and conditions may apply.

22. Lost, stolen, damaged, altered, defaced, forged, photocopied or reproduced vouchers will not be accepted and will not be replaced.

24. The Promoter reserves the right to verify the validity of entries, receipts, participants and prize claims at any time.

23. Vouchers must be surrendered at the time of redemption.

25. The Promoter reserves the right, at any time, to verify the validity of receipts, participants and prize claims and to disqualify any person who the Promoter reasonably believes has breached these Terms and Conditions, tampered with the Promotion process, submitted fraudulent entries or engaged in unlawful or improper conduct.

26. Incomplete, illegible, altered or invalid receipts or entries will not be accepted.

25. The Promoter reserves the right, at any time, to verify the validity of receipts, participants and prize claims and to disqualify any person who the Promoter reasonably believes has breached these Terms and Conditions, tampered with the Promotion process, submitted fraudulent claims or engaged in unlawful or improper conduct.

26. Incomplete, illegible, altered or invalid receipts will not be accepted.

27. The Promoter reserves the right to amend, suspend or cancel the Promotion at any time where reasonably necessary due to circumstances beyond its control.

28. If any aspect of the Promotion is affected by technical difficulties, unauthorised intervention, fraud or any event beyond the reasonable control of the Promoter, the Promoter reserves the right to modify, suspend or terminate the Promotion.

29. Any costs associated with participating in the Promotion, including internet access, travel or purchases, are the sole responsibility of the participant.

30. This Promotion is in no way sponsored, endorsed, administered by or associated with Meta, including Facebook and Instagram.

LIABILITY

31. Nothing in these Terms and Conditions limits, excludes or modifies any consumer guarantees, rights or remedies conferred by the Competition and Consumer Act 2010 (Cth) or any other applicable law that cannot be excluded, restricted or modified by agreement.

32. Except for any liability that cannot be excluded by law, the Promoter, participating retailers and their respective officers, employees, contractors and agents exclude all liability for any loss, damage, injury, cost or expense suffered or incurred by a participant arising directly or indirectly from participation in the Promotion or use of a prize.

33. Except for any liability that cannot be excluded by law, the Promoter is not responsible for any loss, damage or delay arising from technical failures, unauthorised access, theft, fraud, third-party interference, lost or damaged prizes, or any event beyond the reasonable control of the Promoter.

PRIVACY

34. Any personal information collected in connection with the Promotion will be handled in accordance with applicable privacy laws and the Cleveland Central Privacy Policy available at https://www.clevelandcentral.com.au/privacy-policy.

35. Personal information collected may be used by the Promoter for administering the Promotion and, where consent has been provided, for future marketing communications, promotions, competitions, events, retailer offers and newsletters.

36. Participants may opt out of receiving marketing communications at any time by following the unsubscribe instructions provided in those communications.

37. Participants may request access to or correction of their personal information in accordance with applicable privacy legislation and the Cleveland Central Privacy Policy.